## We are excited to announce new payment options for your convenience

You can pay by credit card, debit card or eCheck. Visa, MasterCard, Discover, and Amex are all accepted.

**Emerald Forest Utility District** has teamed up with **First Billing Services** to provide more choices to our customers. Please review the information below for options available through First Billing Services:

- <u>Web payments:</u> Log onto <u>https://www.regionalwater.net/</u> to access the online portal. You can register your account, OR pay as a guest!
- Live agent assisted payments: call 1-855-270-3592.
- <u>Automated phone payments:</u> Call *Emerald Forest Utility District* (Integrated Voice Recognition System) and follow the prompts. This service is available 24/7 by dialing **877-445-3718.**
- <u>Text & Pay:</u> **A new and exciting feature available to you!** Register your account via the online portal to sign up for Text & Pay.
- <u>Automatic Monthly Payments</u>: Log in online OR contact First Billing at 1-855-270-3592 to sign up for auto payments. You can select your payment method, pick your date, and the payment amount. Each month, you will receive emails confirming the payment was successful.

While you will be paying your bill to your water district; First Billing Services assesses a fee for each **credit/debit card (3.99%) and eCheck (\$0.99) transaction**, while using these convenient services.

For more information or assistance with registration; Call First Billing at 1-855-270-3592 or visit the website at <u>https://www.regionalwater.net/</u>